

Please send us an email at sales@uwaycanada.ca with the detailed description of the problem experienced, before we send you the RMA number. Don't return the item to the store.

UWAY Outdoors Canada Products RMA FORM

RMA No.	
Authorized by	

Please fill in the form as complete as possible.

RMA number and Proof of Purchase are required for all returns.

Customer Name: _____ Tel: _____ Purchase Date: _____

Store bought from: _____ Email: _____

Customer Address: _____ City: _____ Prov: ____ PC: _____

Model No.	Serial No.	Problem Description

Please read carefully and send along with the defective unit:

1. Proof of purchase i.e. a copy of the invoice, or packing list, is necessary in order to provide any warranty service.
2. Detailed description of the problem.

The RMA number is valid for 30 days from the date issued. A new RMA number is required if period exceeds 30 days. The RMA number is valid only for items originally listed in the request forms. The items are tested only for the problems listed in the RMA form, so please describe the problem clearly.

Any physical damage or re-work done to the product voids the warranty.

Please print RMA number legibly on top of the package, return without RMA number will not be accepted.

Once you have fully read, understood and agree with the rules above please sign below:

Customer Signature: _____ Date: _____

Thank you for your cooperation, UWAY Outdoors Canada.

·E-mail: sales@uwaycanada.ca · <http://www.uwaycanada.ca>